

MHHS Migration and Cutover Advisory Group (MCAG) Headline Report

Issue date: 12/09/2025

Meeting number	MCAG 016.1	Venue	Virtual – MS Teams
Date and time	11 September 2025 1000-1100	Classification	Public

Actions

Area	Action Ref	Action	Owner	Due Date	Update
Recap of M10 Acceptance Criteria and associated risks	MCAG16.1-01	Programme to raise with DCUSA to confirm if responses and updates on D0394 and D0395 can be communicated via email as now	Programme (Jason Brogden)	19/09/25	

Decisions

Area	Decision Ref	Description	Rationale
Headline Report and Actions	MCAG-DEC41	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the headline report of the previous meeting on 26 August 2025	The Programme invited objections to the approval of the document, to which none were received.
Programme milestones related to MCAG	MCAG-DEC42	The MCAG ratified the ex-committee decision by the MCAG Chair to approve the completion of milestones (5 Sept. 2025): T3-MI-0045 (MCC Dress Rehearsal 2 (To test the 'Monitor and Control processes')) and T2-MI-0500 (MCC Mobilisation Complete)	The Programme invited objections to approval of the milestones, to which none were received.

Key Discussion Items

Area	Discussion
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Headline Report and Actions	<p>DECISION: The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the headline report of the previous meeting on 26 August 2025 (MCAG-DEC41 - recording timestamp 00:05:50)</p> <p>No questions or comments were raised against the recommended closure of the two actions.</p>
Programme milestones related to MCAG	<p>The Programme presented recent milestone approvals of T3-MI-0045 (MCC Dress Rehearsal 2 (To test the 'Monitor and Control processes')) and T2-MI-0500 (MCC Mobilisation Complete) for MCAG ratification.</p> <p>No questions or comments were raised.</p> <p>DECISION: The MCAG ratified the ex-committee decision by the MCAG Chair to approve the completion of milestones (5 Sept. 2025): T3-MI-0045 (MCC Dress Rehearsal 2 (To test the 'Monitor and Control processes')) and T2-MI-0500 (MCC Mobilisation Complete) (MCAG-DEC42 - recording timestamp 00:07:35)</p>
Outcome of Helix GO/NG	<p>Elxon Helix provided an update on the outcome of their Go/No Go M10 decision from 10 September 2025 and confirmed approval to proceed with working towards M10 on 22 September 2025, subject to the 11 outlined conditional work off items, of which seven are to be completed ahead of M10.</p> <p>Elxon Helix confirmed they're satisfied they will meet the criteria in line with the 'Go' decision, as long as the first seven work off items are met ahead of Go Live. They added that they believe it is a manageable and achievable list of work off items, within the timelines they have to complete them. They noted that they are fully supported by all their contracted agents/suppliers for the remaining activities for Go-Live and beyond into operations.</p> <p>Ofgem queried if the 'required by' date is when the work off item is due to be completed and confirmed by. Helix explained that they intend to close out most of the activities by the 'target date', which is the 18 September 2025 for the seven, pre-M10 conditional work off items. Ofgem queried how and when the completion of the work off items will be communicated out to industry and the Programme. The Programme confirmed there is an eMCAG and ePSG on Friday 19 September 2025 (as well as TORWG on 17/09/25) which will provide an opportunity to present an update on their progress.</p> <p>The DNO Representative reiterated a point previously made that the 19 September 2025 is too late for LDSOs to receive a 'No-Go' as they won't be able to make updates to MPRS in the event M10 is delayed. The Programme confirmed that if Contingency Plan 1 is feasible, we would be able to accommodate LDSOs going live regardless of whether Helix can Go-Live on that basis and we continue on the cutover plan. If there are significant issues with ISD that might call into question whether LDSOs can Go-Live, we will be able to assess that from LDSO self-declarations on 15/9 and the status of any outstanding ISD issues at that point. If there is the potential for a No Go for LDSO Go-Live at that point, we can convene an e-PSG to consider a move to M10 and this is an option that we have held open given daily review of status in the approach to M10.</p> <p>The MCAG Chair requested an update on the publication of ISD. Elxon Helix confirmed that the process to publish ISD took place at 12.15am on 11 September 2025 and is available for PPs to upload. The DNO Representative confirmed that a few LDSOs and St Clements have downloaded version 12 and it been successfully loaded into an MPRS 9002 test environment by St Clements.</p> <ul style="list-style-type: none"> The MCAG Chair queried if there is requirement for LDSOs to notify the Programme that they've successfully loaded ISD. The Programme confirmed there is a requirement for all LDSOs to declare to the Programme that they've loaded the ISD by Monday 15 September 2025.

	<ul style="list-style-type: none"> The DNO Representative highlighted the dependency on deploying 9002 in production to declare that it works within the production environment.
Recap of M10 Acceptance Criteria and associated risks	<p>The Programme provided a recap of the relevant M10 Acceptance Criteria and their associated risks.</p> <p>The Transition Lead provided an update on the key takeaways from TORWG on 10 September 2025, highlighting the expectations that were set out on industry in terms of evidence that is needed to be provided next week for the cutover weekend to take place. They als</p> <p>The Programme highlighted the need for this group to convene to review progress at the point with which the ISD files have been made available, which is a critical trigger point in the cutover plan, noting the difficulties of making any changes once LDSOs have begun to deploy system changes. They provided an update on the latest status of the M10 Acceptance Criteria, noting that the M10 Risk Assessment is the only criteria 'off track' and highlighted the risk will reduce as other activities such as ISD publication, complete. They stated that 14 criteria are marked as complete, highlighting that the earlier ratification of T2-MI-0500 (MCC Mobilisation Complete) also meets the criterion that the MCC is tested and operational, and that the publication of the ISD files meets the ISD acceptance criteria, increasing the complete number of criteria to 16. They noted that there are now nine criteria at risk which they proceeded to provide updates on and their associated 'paths to green'.</p> <p>Firstly, they addressed the criterion 'All data migration activities set out in the cutover plan complete', noting it moved from green to amber due an issue found over the weekend with the DPI population, although the material impact is very low. The DNO Representative added that the corrective action to patch may not be required given it is only a small number of MPANs affected, suggesting it may be a more minor solution. The Transition Lead confirmed that the initial patch has already been applied by LDSOs and the activity is complete so the only remaining task to is to address the low number of MPANs that don't have the DPI populated.</p> <ul style="list-style-type: none"> The REC Representative queried if the problem around a large number of issues being sent into switching as a Service Activation and causing errors has been fixed. The Programme clarified that the DCC have confirmed that the patch has been successful and no incidents were raised as of last night. <p>Secondly, they highlighted that they don't view the amber criterion, 'Migration incentives implemented', as a blocker to M10, but noted they are waiting on a decision from Ofgem on P487. In addition, they noted criteria 'Service Delivery Operating Model in place' and 'Early Life support Model arrangements in place and operational' have been amber for a while dure to ongoing concerns around Service Management and Early Life Support models in place with Helix and how they'll operate in volume.</p> <p>The MCAG Chair sought clarity if the expectation is that the criteria will still be amber at the point of Go Live. The Programme confirmed they will be and Elexon Helix added that the nature of the risks means you can't close them down until the point in time of the risk occurs. The Programme also noted that some of the risk will exist through ELS and Elexon Helix added that they have the resource ready to go if required, noting the risk comes from the uncertainty around what kind of incidents could occur.</p> <ul style="list-style-type: none"> The DNO Representative highlighted that they've only loaded the entities from ISD that MPRS requires but highlighted they still need to load the entities that other systems require and test those. <p>Finally, the Programme addressed the final two criteria tracking amber and noted that for the final criterion 'All Suppliers and Agents have made the necessary changes to support losing an MPAN via the Forward Migration Process and gaining an MPAN', one PP has signalled non-compliance with the Code Bodies. The REC Representative added that the REC PAB has escalated this to Ofgem this week.</p> <p>The Programme provided an initial view of the work off plan items and highlighted it may be subject to change before M10 which they will notify MCAG of next week. They noted that item 5, 'Missing D Flows in Code Drafting (D0164, D0394, D0395) incorporated into regulatory</p>

	<p>code' may be new to MCAG and that they are working with DCUSA to incorporate the D-Flows Post-M10 but Pre-M11. The DNO Representative queried if they will still be compliant if they send responses and updates on D0394 and D0395 via email to metering services, as they do now (which is compliant with DCUSA as this allows alternative means).</p> <p>ACTION – Programme to raise with DCUSA to confirm if responses and updates on D0394 and D0395 can be communicated via email as now (MCAG16.1-01).</p>
M10 Contingency Planning	<p>The Programme provided some update on the M10 Contingency planning exercise.</p> <p>They highlighted that a PPIR was sent out Friday 5 September 2025 which is due to close COB on Thursday 11 September 2025. They confirmed that they have already received 10 responses and will aim to review and collate the remaining responses ahead of the ePSG on 12 September 2025, where the feedback will be presented for their consideration of M10 Cutover activities.</p>
MCAG update to PSG	<p>The Chair summarised the updates given at the meeting; from Elexon Helix on the systems Go decision and the publication of ISD today; and the Programme on the current assessment of M10 Acceptance criteria and, TORWG's discussion yesterday and contingency planning and the now the final push to Go-live. The MCAG Chair invited MCAG members to state if they had any objections to the Programme continuing with the M10 Cutover activities.</p> <p>The DNO Representative did not raise any objections, however, queried what forum will LDSOs be instructed to change the M10 date in MPRS, if M10 is delayed, noting the eMCAG and ePSG on 19 September 2025 is too late. The Programme confirmed that if Contingency Plan 1 is feasible, we would be able to accommodate LDSOs going live regardless of whether Helix can Go-Live on that basis and we continue on the cutover plan. If there are significant issues with ISD that might call into question whether LDSOs can Go-Live, we will be able to assess that from LDSO self-declarations on 15/9 and the status of any outstanding ISD issues at that point. If there is the potential for a No Go for LDSO Go-Live at that point, we can convene an e-PSG to consider a move to M10 and this is an option that we have held open given daily review of status in the approach to M10.</p> <p>The Programme added that the key metric is the ability for LDSOs to load the ISD which the Programme are seeking declaration for on 15 September 2025, from which point, the LDSOs, EES and DTS will continue to deploy and go live with their changes at M10. The DNO Representative queried what forum would communicate any serious issues that may be experienced. The Programme confirmed they are monitoring progress on a on day-by-day basis and have previously stated that they will convene an ePSG if necessary, noting they are confident that even if an issue is experienced on 15 September 2025, PPs can still fix forward and meet M10. They also added that EES go lives at M8, and in the Contingency Plans they will not change the date of M8. The REC Representative further confirmed that on the DTS, the D flow changes are also aligned to M8.</p> <p>The MCAG Chair reminded MCAG of the purpose of the extraordinary meeting, to have a week ahead view of progress towards M10, noting there are still activities that need to occur over the next week ahead of MCAG providing a recommendation to PSG that the Programme can enter M10.</p> <p>No objections were raised to Programme continuing with M10 Cutover activities.</p>
Summary and Next Steps	<p>The Secretariat summarised the actions and decisions captured from the meeting and the MCAG Chair reminded MCAG of the upcoming meetings next week.</p>

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Date of next MCAG (Extraordinary): 19 September 2025

Attendees

Chair

Programme (JA)	Chair	Other Members	
		Andy MacFaul	Ofgem
Industry Representatives		Ian Giles	Elexon (as Helix for Service Design item)
Andrew Green	I&C Supplier Representative		
David Yeoman	DNO Representative	Mark Scott	Elexon (as Helix for Service Design item)
Morven Hunter	iDNO Representative	Joseph Ashworth	PWC
James Stokes	DIP Manager	Liam Evans	IPA
Michael Ceney	Elexon Representative (as BSC/BSCCo Manager)	Paul Daniels	Avanade
Claire Ellington	DCC Representative	Jenny Boothe	Ofgem
Simon Harrison	Supplier Agent Representative (Independent Supplier Agent)	Reece Harris	IPA
Jonny Moore	RECCo Representative	Roger Harris	Elexon (Helix)
		Steve Page	Elexon (Helix)
MHHS IM Members		John Abbott	Elexon (Helix)
Joe Grisley	Delivery Project Manager	Holly Abbott	Elexon (Helix)
Fola Oki	Transition Analyst		
Katie Dyson	PMO Governance Secretariat	Apologies	
Matthew Breen	Transition Lead	Sean Doughty	Elexon Representative (as central systems provider)
Smitha Pichrikat	Programme Manager	Alexander Ashbrook	DCC Representative
Warren Fulton	Migration Lead	Mark Treanor	Small Supplier Representative

John Wiggins	Programme Industry SME	Robert Golding	DIP Manager
Alf Chivers	MCC Development Manager	Andrew Dudkowsky	NESO Representative
Paul Pettitt	Design Management Lead	Graham Wood	Large Supplier Representative
Lewis Hall	LDP Delivery Manager	Lijo Louis	Medium Supplier Representative
Jason Brogden	Industry SME	Gareth Evans	I&C Supplier Representative
Stuart Scott	Industry SME	Nicola Farley	MCC Lead
Keith Clark	LDP Programme Manager		
Adrian Ackroyd	Client Test Programme Manager		